



F. No. GEN/TECH/13/2022-POL (Part-1)

Date:20-02-2026

SUB: MINUTES OF THE PTFC MEETING HELD ON 22.01.2026 AT 11:00 Hrs

The Permanent Trade Facilitation Committee (PTFC) meeting was held through Video Conference on 22.01.2026 at 11:00 Hrs under the Chairmanship of **SHRI BHARAT PRAKASH**, Commissioner of Customs (Preventive), Trichy.

The following Officers and Members of Trade attended the meeting:

Officers

Sr	Details of the Participant (Shri/Smt)	Sr	Details of the Participant (Shri/Smt)
1	Umesh Rathod , JC, Customs Hqrs. Trichy	11	Sunil Kumar, Supdt (Policy), Customs Hqrs. Trichy
2	Narendra Pal, DC, Customs Hqrs. Trichy	12	Sunil Kumar, Supdt, Karaikal Port
3	Ramakrishnan Prakash, DC, Cuddalore Division	13	Naveen, Supdt, Cuddalore Division
4	Richard Jude O' Connor, AC, Customs Hqrs. Trichy	14	Raghupati Manimaran, Supdt, TFC
5	Ravi Arputharaj, AC, Customs Hqrs. Trichy	15	N. Ganesh Prabhu, Supdt, ICD Pullichapalam
6	Jothi Gangadharan, AC, Customs Hqrs. Trichy	16	Anil Kumar, Supdt, ICD Thudiyalur
7	Unny Vijayshankar S, AC, CPU Coimbatore	17	Balamurli Krishnan, Supdt, CH Nagapattinam
8	D. Dwarakanadha Reddy, AD, DGTS Chennai	18	Parthkumar Ghanshyambhai Thacker, Inspector (Policy), Customs Hqrs. Trichy
9	Shri Anand Mohan Mishra, ITS, Jt. Director General of Foreign Trade, Coimbatore	19	Arun Shekhar, Inspector (Policy), Customs Hqrs. Trichy
10	Biswajit Biswas, Supdt (Policy), Customs Hqrs. Trichy	20	Sagar, Inspector, ICD Hosur

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Members of Trade

Sr	Details of the Participant (Shri/Smt/ M/s)	Sr	Details of the Participant (Shri/Smt/ M/s)
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1	☐ Name: V. Lekshmanaswami ☐ Designation: Manager – Customs & Logistics ☐ Organisation: Foxconn Hon Hai Technology India Mega Development Private Limited ☐ Location: Kanchipuram ☐ Email ID: lekshman.v@foxconn.com ☐ Mobile: 9940127976	20	Anil NS
2	☐ Name: Balakumar U ☐ Company: Hi-P India Technology Private Limited ☐ Mail ID: Balakumar.u@hi-p.com ☐ Mobile: 9789960709	21	Ramajayam G
3	☐ Name: P. Subramaniam ☐ Organisation: Customs Broker Association ☐ Location: Coimbatore ☐ Phone: 9843316974 ☐ Email: mail@chaasaac.org	22	Ranga Prasad Naidu P
4	☐ Name: P. Subramaniam ☐ Organisation: Customs Broker Association ☐ Location: Coimbatore ☐ Phone: 9843316974 ☐ Email: mail@chaasaac.org	23	D. Suguram
5	☐ Name: M. Yogesh ☐ Company: Rockwell Automation India Pvt Ltd ☐ Mail ID: yogesh.m1@rockwellautomation.com ☐ Mobile: 7299971735	24	Raja Munusamy
6	☐ Name: Dhanasekar A ☐ Email ID: dhanasekar.a@tataelectronics.co.in ☐ Organization Name: TATA Electronics Products and Solutions Private Limited ☐ Mobile Number: 7708640133	25	Ramanujam
7	☐ Name: Ramanujam T.S. ☐ Organization: Sundaram Industries Private Limited ☐ Address: A-1 F3 Industrial Estate, Maraimalai Nagar, Chengalpattu, 603 209 ☐ Mobile: 9382174093	26	Arjun Rajeev, AMIQPS
8	☐ Name: K. Irfan / Fayaz ☐ Contact No: 8939806366 ☐ Mail ID: fusionwarehouse@farida.in ☐ Factory Name: Fusion Sole	27	V. Chandra
9	☐ Name: N. S. Mani ☐ Organization: Sattva ICD Pulichapallam ☐ Designation: Chief Operating Officer ☐ Mobile: 99400 55002	28	Nathiya (divinetmos.com)

	☐ Mail ID: mani@sattva.in		
10	☐ Name: Saran Kumar K ☐ Organization: SKAPS INDUSTRIES INDIA PVT. LTD (CHENNAI DIV.) ☐ Email: shipping.chennai@skapsindia.com ☐ Mob.: 9566836976	29	Sujith Arun
11	☐ Name: D. Dillibabu ☐ Designation: GM ☐ Organization: Sattva Logistics ☐ Contact: 9840018306 ☐ Mail ID: dillibabu@sattva.in	30	Srinivasan
12	☐ Name: V. Chandra Kumar ☐ Designation: Managing Director ☐ Organization: Active Freight Logistics Pvt. Ltd. ☐ Mail ID: vchandru@activefreightlogistics.com ☐ Mobile No.: 9845049313	31	Nemi Chandran
13	☐ Name: D. Sargunam ☐ Organization: Chemplast Sanmar Ltd ☐ Address: 9, Cathedral Road, Chennai - 600086 ☐ Landline: 044 4393 8506 ☐ Mobile: 9199629 39415 ☐ E-mail: ds24@sanmargroup.com	32	Ramachandran
14	☐ Name: Dhanasekar A ☐ Email ID: Dhanasekar.A@tataelectronics.co.in ☐ Organization: TATA Electronics Products and Solutions Private Limited ☐ Mobile Number: 7708640133	33	Srinivasan N
15	☐ Name: Rangaprasad Naidu P ☐ Contact Numbers: 9245135106, 8778683591 ☐ E-mail ID: rangaprasad.p@tataconsumer.com ☐ Organization: TATA Consumer Products Limited, Theni (100% EOU)	34	Rajesh Jagan
16	☐ Name: Raja M ☐ Organization: Yuzhan Technology India Pvt Ltd (Foxconn) ☐ Contact No.: 9994402310 ☐ Mail ID: fii-planning-raja.m@fi-foxconn.com	35	Manikandan
17	☐ Name: Raja ☐ Organization: Nokia Solutions and Networks India Pvt Ltd ☐ Contact No.: 9650543337	36	Haripriya S
18	☐ Name: Rakesh Singh ☐ Organization: Rockwell Automation India Pvt. Ltd. ☐ Email: rsingh15@rockwellautomation.com		

19	□ G. Thavamani (CONCOR - ICD)		
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The Chairman welcomed the members of the trade and the officers present. **The minutes of the previous PTFC meeting held on 04.12.2025** was discussed as detailed below:

Agenda Point No.	Details of the issue	Reply by the Chairman	Action taken
1	Mandating CONCOR to provide EGM status feedback regularly once in 2 days Or 3 days By - Custom Brokers and Shipping Agents Association, Coimbatore	A letter dated 03.12.2025 was addressed to the Custodian, ICD Irugur to share the details of EGM issues (pending & resolved) at least twice a week as directed by the Chairman in the PTFC meeting held on 28.10.2025. In reply, the Custodian vide e-mail dated 04.12.2025 had stated that the report sought for, cannot be generated from their system and hence requested the field formation to provide the details of uncleared EGMs of SBs so as to further circulated to the customers. Subsequently, as per the request of the Custodian, the officers of ICD, Irugur vide e-mail dated 05.12.2025 had shared the details of uncleared EGMs (2020 onwards) as available in the ICES portal with the Custodian for further circulating to the customers.	An e-mail dated 16.12.2025 was sent to the Customs Broker Association, Coimbatore enclosing the details of uncleared EGMs (2020 onwards) as received from ICD, Irugur vide e-mail dated 05.12.2025. Furthermore, as per direction of the Commissioner, an e-mail dated 28.01.2026 has been sent to ICD Irugur to share the pending EGM Status with concerned stakeholders on a fortnightly basis.
2	Request for increasing the admissible file size from 1 MB to 5 MB in the ICEGATE portal for applying MOOWR license : We are	The matter will be taken with DG Systems requesting to increase the file size limit for uploading of documents during filing of MOOWR applications.	Letter dated 01.01.2026 sent to the DG Systems, New Delhi to Request for increasing the admissible file size from 1 MB to 5 MB in the ICEGATE portal for applying

in the process of applying for a new MOOWR license on the ICEGATE portal. While uploading the required documents, we observed that the portal permits attachments with a maximum file size of only **1 MB**. However, essential documents such as the **Lease Deed, KYC documents**, and other supporting files typically exceed 1 MB. When we attempt to compress these documents below the permitted size, the image quality deteriorates significantly, making the content unreadable. In view of this, we kindly request you to **increase the permissible file size limit to at least 5 MB** for document uploads. This will enable us to upload clear and readable documents and complete the

MOOWR license

	application process smoothly. By - Mudhra Fine Blanc Pvt Ltd		
3	HOSUR ICD GATEWAY EGM ISSUE:- By - SRI SRIVALLI TRANSPORT & LOGISTIC PVT. LTD.	The matter has already been taken up in the CCFC meeting conducted on 06.11.2025 and as per the direction of the Chief Commissioner, letters dated 27.11.2025 have been sent to the concerned Gateway Ports viz. Ennore, Kattupalli, Chennai & Nava Seva for rectification of the EGM error by way of filing supplementary EGM by the Shipping Lines but no response/communication has been received from concerned ports. Also, a reminder letter has been sent in this regard. Further, it is submitted by ICD, Hosur that the importer/exporter has to approach the concerned gateway port and file for EGM. Also, the custodian has mailed to Saksham seva and they also replied with the same solution. Two Shipping bills 3732337 and 3732327 both dated 21.07.2025 pertaining to exporter M/s. Omni Active Health Technologies Ltd. approached the Kattupalli port (Concerned Port) customs, preventive officer (Prev off) role and option is allowed for shipment (serial no. 14) in the Prev. Off. role to clear the above shipping bills and gateway EGM No., date, port is shown in shipping bill and RODTEP and IGST is credited to exporter. The local EGM is closed for all the export containers cleared at ICD Hosur (INHSU6) through SCMTR Module by custodian ICEGATE login ID. Hence, this problem arrived. After the EGM is closed by the custodian, there is no further role of custodian and customs. The exporter has to contact	No further action is required

		the concerned gateway port and file for EGM.	
4	Error Removals of various type like “C” Error:- The PN 14/2024 facilitates the exporters / agents to approach / use the facilities of EDI Service centre for removal of Various errors. Since EDI SERVICE CENTRES are not in existence PAN INDIA, It is requested to take up with Systems Directorate and CBIC to extend EDI SERVICE CENTRE facilities through the custodians or through the local associations to take care of similar services of EDI SERVICE CENTRES. By - Custom Brokers and Shipping Agents Association, Coimbatore	It is already informed in earlier PTFC/CCFC meetings that the DG Systems & Data Management, New Delhi has discontinued the Service Centres w.e.f. 30.06.2025 vide letter dated 17.06.2025, and introduced web forms to facilitate filing of various documents which were earlier filed from Service Centres. The Association may make local arrangements by utilising the services of employees who previously worked at the Service Centre, to operate the Service Centre for the time being till CHA/Importer/Exporter are familiar with the web forms. Further, the Chairman has also urged the Association to share a detailed list of EGM errors with the department so that necessary steps can be taken for an early resolution.	No further action is required

Further, the following agenda points/issues were discussed in detail and the point-wise Minutes of the Meeting are as below:

Point No.1- Duplication of Data Entry in IGCR3A and IGCR3:

Seek clarification on whether details entered in IGCR3A also need to be entered in IGCR3. There is concern that duplicating this information may result in the duty being credited twice.

By - TATA CONSUMER PRODUCTS
LIMITED

Reply: The Chairman has asked the taxpayer to furnish a detailed write up on the issue with relevant screenshots for taking up the matter for early resolution.

Action Owner: TATA CONSUMER
PRODUCTS LIMITED

Point No.2- Organization of Bill of Entry (BE) in the dropdown list:

The BE details in the dropdown list are currently unordered, making it difficult to locate and select specific entries. It is recommended to enable sorting of BE details in ascending or descending order by BE date to improve usability.

By - TATA CONSUMER PRODUCTS
LIMITED

Reply: It is decided to escalate the matter to the DG System.

Action Owner: System Manager/EDI,
Customs Hqrs., Trichy

Point No.3- Duty Credit for Quantity Not Received at importer's premises.

Duty paid on Quantity Not Received at importer's premises has not yet been credited. Duty this the Bond amount shows the difference. As the ICEGATE team advised us approaching Jurisdictional Customs, and a copy of the duty-paid challan has been submitted to the Jurisdictional Customs for manual crediting in ICES, the duty credit has not been reflected in our e-Bond account to date. ICEGATE to issue advisory in this regard.

By - TATA CONSUMER PRODUCTS
LIMITED

Reply: The Chairman has asked the taxpayer to furnish a detailed write up regarding import of specific commodity where there is a mismatch in the quantity occurred and further issue in re-crediting of duty into IGCR Bond in the portal along with the relevant data/screenshot for addressing the matter suitably.

Action Owner: TATA CONSUMER
PRODUCTS LIMITED

Point No.4- Provision for Viewing and Downloading Past IGCR3/3A Returns:

Request to implement a feature on the ICEGATE portal that enables users to view and download previously filed IGCR3/3A returns, similar to the existing functionality for GSTR returns.

By - TATA CONSUMER PRODUCTS
LIMITED

Reply: It is decided to escalate the matter to the DG System.

Action Owner: System Manager/EDI, Customs Hqrs., Trichy

Point No.5- Provision for Capturing Opening Balance in IGCR3/3A:

Currently, while the closing balance is recorded in IGCR3/3A, there is no mechanism to automatically carry forward this quantity as the opening balance for the next return. It is recommended that a provision be introduced to capture and display the opening balance, ensuring continuity and accuracy in reporting.

By - TATA CONSUMER PRODUCTS LIMITED

Reply: It is decided to escalate the matter to the DG System.

Action Owner: System Manager/EDI, Customs Hqrs., Trichy

Point No.6- ICEGATE's newly mandated OTP-based login issue:

At present, login to ICEGATE is made mandatory through OTP authentication. Although the ICEGATE user is duly authorized and registered, the OTP is being sent only to the GSTIN-registered email ID and mobile number. In many organizations, these credentials are maintained by the corporate office or company secretary, resulting in operational delays as users are required to coordinate each time for OTP access.

Earlier, OTP authentication was required only for sensitive actions such as password changes or profile-related modifications. Routine login access did not require OTP, which enabled seamless and uninterrupted operations. Currently, the majority of compliance filings and operational activities are handled through ICEGATE on an hourly and real-time basis.

By - Sattva Logistics

Reply: It is decided to escalate the matter to the DG System.

Action Owner: System Manager/EDI, Customs Hqrs., Trichy

Point No.7- Request for Intervention to Safeguard Trade and Stakeholder Interests - ICD Hosur

Trade stakeholders are facing persistent delays and serious business concerns due to inefficient operations of the ICD Hosur custodian. Despite ICD Hosur's strategic importance to a major industrial belt and gateway ports, the custodian is perceived to be neglecting core custodial duties and instead engaging in end-to-end logistics activities, adversely impacting Customs Brokers, Freight Forwarders, and Shipping Lines. This has led to cargo diversion away from ICD Hosur and declining stakeholder confidence. It is requested that the Chief Commissioner closely monitor the custodian's functioning, ensure adherence to defined responsibilities, and initiate corrective action if improvements are not observed, while maintaining confidentiality.

By – Active Freight Logistics (P) Ltd.

Reply: The Chairman has taken cognizance of the issue and it is decided to make a visit to ICD Hosur to convene a meeting with the Taxpayer, Custodian and other concerned stakeholders, with a view to resolving the matter at the earliest.

Action Owner: ADC/JC i/c of ICD, Hosur,
Trichy Customs (Prev.)

The meeting concluded with a vote of thanks to the Chair.

SIVABALAN M, AC(SM) POLICY -HQRS-CUS-PREV-COMTTEE-TRY, Policy
Section-O/o Commissioner-Customs-Preventive-Tiruchirappalli

To

1. All members of trade who attended meeting.
2. All officers concerned.
3. All Associations as per mailing list.
4. DGTS, Chennai Zonal Unit.
5. DGFT, Coimbatore Unit
6. All the field formations under the jurisdiction of Trichy Customs (P) Commissionerate.

Copy submitted to:

O/o The Chief Commissioner of Customs (Preventive), Trichy, with a request to direct the concerned officer(s) to upload in the Zonal Website